



Disney+ staff offer FAQs

How do I add Disney+ to my existing staff plan?

Head to My O2 app to add Disney+ to your staff plan. If you're taking out a new staff plan, go to the 'Extras' section or if you're adding it to an existing staff plan go to the 'Offers/Explore' section.

How much does the Disney+ staff offer cost?

You can add Disney+ to your staff plan for £5.99 a month and we'll give you £2 credit a month*.

Ready for a new staff plan? You can get six months of Disney+ on us!

How long do I have to subscribe to Disney+ for?

If you're choosing Disney+ as your Extra it will be for a minimum of six months. If you're adding the staff offer to your staff plan, the minimum contact term is also six months.

How will the £2 discount be applied to my staff plan?

You'll automatically get a £2 credit adjustment added to your staff plan. The first month's credit, like the charge for Disney+, will be prorated which means it will cover the period from when you added the bolt-on until your next bill day. You'll be able to see the credit in MyO2 (desktop version) by selecting: View my latest bills and payments / View Airtime bill / Download and print latest bill / Recent charges.

Please be aware that it may take up to 2 days for the credit to be added to your account.

After six months, do I continue to get the £2 off my Disney+ subscription?

Yes, the £2 discount will continue for as long as you have the Disney+ in-life extra on your account.

I was really keen to get Disney+ and have already subscribed, can I cancel and add the subscription to my staff plan?

If you have already signed up to a yearly subscription with Disney, then we recommend that you continue with this and add O2 Disney subscription to your staff plan once that has expired.

If you have a monthly subscription direct with Disney, you can still add Disney to your staff plan – remember to cancel your direct subscription with Disney to avoid double billing charges.

I added Disney+ to my Staff plan before today, will I still be able to receive the monthly £2 credit?

Yes, we'll make sure that anyone who added Disney+ to their staff plan before today will still receive the £2 credit.